

BIO-BEHAVIORAL MEDICAL CLINICS, INC.

1060 W. Sierra Avenue, Suite 104

Business Office Suite 105

Fresno, CA 93711

PH: (559) 437-1111 • FX: (559) 437-1118

Website: www.bbmc-inc.com

Bio-Behavioral Medical Clinics, Inc. is committed to providing effective and efficient treatment to our clients. Our well-qualified staff will assist you in finding positive solutions.

ASSESSMENT: First time clients are required to undergo an initial assessment. Depending of the reason for your referral, either a psychiatrist will perform a psychiatric diagnostic evaluation or a clinician will perform an initial therapy assessment, and in some cases both. Medication evaluations may be conducted for a wide range mental health issues to provide treatment that best suits your specific medical needs. Medication follow-up appointments are brief and less frequent than regular therapy sessions, focusing on your current symptoms, medication effectiveness, and any negative side effects.

SOLUTION FOCUSED BRIEF THERAPY: Our philosophy focuses strongly on finding positive solutions to problems. Our clinicians provide guidance to set achievable goals, assist in practicing new behaviors, and gain the knowledge and skill to continue personal growth beyond therapy.

REFERRALS: Our healthcare providers can provide treatment options resources for patients and clients who wish to continue treatment beyond what is allowed by your health insurance coverage. BBMC staff is knowledgeable about community resources that are cost effective.

CRISIS INTERVENTIONS: BBMC health care providers are experienced in assisting clients through crises. They are prepared to guide you through the immediate crisis and to develop a plan to resolve the presenting problem.

FEES: All fees are due at the time services are rendered. Patients and clients are responsible for the co-payment, deductible, non-covered services, and any other fees as outlined by their insurance benefit plan. Payments can be made on-line at www.bbmc-inc.com.

CANCELLATION POLICY: BBMC requires 24-hour advance notice of appointment cancellation. A fee of \$50.00 will be charged for a missed appointment. A fee of \$30.00 will be charged for an appointment canceled less than 24 hour prior to the appointment time. Cancellations may be made by calling our offices during regular business hours or by leaving a message with the answering service after regular business hours.

PRESCRIPTION REFILLS: After an initial prescription is filled by your pharmacy, refills can be obtained by having the pharmacy fax a request to our office at (559) 437-1118. Only your physician or the physician on call may authorize refills. Please be sure to have sufficient medication to last until your next visit.

DISCHARGE: A lapse in treatment of more than 6 months will trigger an automatic discharge unless indicated otherwise by your provider.

COMMITMENT TO QUALITY: BBMC values our patients and clients. A patient survey is given after your initial visit. Please return this confidential evaluation with your honest opinions about our service. If you have any concerns, please feel free to contact our office. Mail your comments to 1060 W. Sierra Avenue, #105, Fresno, California 93711, attention: Administration.

CONFIDENTIALITY: All services at BBMC are confidential. No protected health information (PHI) will be disclosed or released without your written consent, unless required by State or Federal law.